

# CUSTOMER SERVICE

## Frequent Questions

### LANDLORD/TENANT:

#### A. Waste generated by tenant:

1. Tenant may deliver waste they generate at their residence to a Recycling – Drop-Off Center.
  - a) Vehicle registered in Aiken County, SC at residence address.
  - b) Temporary resident, with ‘out of county’ vehicle registration, may provide proof of residence in Aiken County by use of a utility bill accompanied with drivers license.
2. Waste handling procedures are the same for tenant as anyone else.

#### B. Waste generated by landlord:

1. Landlord is considered as a business, whether landlord lives in Aiken County or out-of-county.
2. Waste material from rented property:
  - a) Household (MSW) waste cannot be delivered to a DOC.
    - 1) Landlord must contract with commercial hauler to deliver waste to Three Rivers MSW Landfill.
    - 2) Tipping fee will be charged based on type of material.
      - Household waste
      - Treated lumber
  - b) C&D Material cannot be delivered to a DOC.
    - 1) Landlord must deliver to C&D landfill.
      - Construction debris (non-treated lumber)
      - Shingles
      - Yard waste (vegetative only)
      - Land clearing
      - Concrete & Asphalt
      - Furniture
    - 2) Landlord or contract hauler must have Aiken County landfill permit.

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### DEAD ANIMALS

Dead animals are to be delivered to Wagener Landfill on Wednesday between the hours of 7:30 a.m. and 4:30 p.m.

OR

The citizen may contact Carolina By-Products at 800/340-2590 or 803/685-2590. They are located on Hwy 23 in Ward, SC.

OR

The citizen may contact a hauler with an Aiken County landfill permit and contract with the hauler to deliver the animal(s) to Three Rivers Landfill. The hauler will be charged a minimum tipping fee of \$25.00 for the first 2,000 pounds.

### **Farmers:**

Farmers may bury the animal(s) on their property. It may be necessary to contact DHEC to be sure the area they select would meet regulations in respect to water aquifer safety.

Otherwise the farmer may deliver the animal(s) to the Wagener Landfill on Wednesday between the hours of 7:30 a.m. and 4:30 p.m. The farmer is to bring lime to be spread over the animal after unloading.

### **Residential:**

The citizen should call 642-1533, Aiken County Public Works & Engineering

A citizen calling about disposing of animals [dog(s), cat(s), goat(s), or chickens (s)], may deliver the small carcasses to the nearest open DOC. After bagging with lime, the animals are to be placed in the compactor at the DOC. Citizen must check with the site attendant prior to removing from vehicle to be sure the animal is acceptable at the DOC and which container to place the carcasses.

**The carcasses are to be placed in a plastic bag with lime sprinkled inside. Air is to be squeezed out of the bag and the bag tied tight. This bag is to be placed in another bag with the air squeezed out and also tied tight. Heavy weight bags are to be used to prevent the carcasses from spilling out.**

Obtain description of their vehicle and advise the site attendant(s) that animals are being delivered and are to be placed in the compactor.

**Large animals** must either be buried on their property or delivered to the Wagener Landfill on Wednesday.

# **CUSTOMER SERVICE**

## **Frequent Questions**

### **SCRAP METAL – Propane Tanks, Automobile Mufflers, Tailpipes, and Gas Tanks.**

We have been advised that the scrap metal industry will take the above listed items with some provisions.

- |                                  |   |
|----------------------------------|---|
| <b>Propane Tanks:</b>            | Must have the valve removed completely from the tank prior to being brought to DOC. The gas is very explosive and to avoid injury the valves must be removed. |
| <b>Freon Tanks:</b>              | Valves should be removed to insure that the tank is empty.  |
| <b>Gas (Vehicle) Tanks:</b>      | Must be cut in half or have several large holes. Any gas residue or fumes may be explosive.   |
| <b>Mufflers &amp; Tailpipes:</b> | Are acceptable in the scrap metal pile.   |

### **MANURE - From horse stables**

#### **Working farms (businesses)**

- 1. Spread and till into pasture.**
- 2. Permitted (Aiken County landfill permit) hauler can deliver to Three Rivers Solid Waste Landfill in auto-dumping truck.**

#### **Residential (pleasure horses)**

- 1. Spread and till into pasture.**
- 2. Small loads may be delivered to Recycling Drop-Off Center and placed in Household 40 yard open top container.**