

# CUSTOMER SERVICE

## Frequent Questions

### LANDLORD/TENANT:

#### A. Waste generated by tenant:

1. Tenant may deliver waste they generate at their residence to a Recycling – Drop-Off Center.
  - a) Vehicle registered in Aiken County, SC at residence address.
  - b) Temporary resident, with ‘out of county’ vehicle registration, may provide proof of residence in Aiken County by use of a utility bill accompanied with drivers license.
2. Waste handling procedures are the same for tenant as anyone else.

#### B. Waste generated by landlord:

1. Landlord is considered as a business, whether landlord lives in Aiken County or out-of-county.
2. Waste material from rented property:
  - a) Household (MSW) waste cannot be delivered to a DOC.
    - 1) Landlord must contract with commercial hauler to deliver waste to Three Rivers MSW Landfill.
    - 2) Tipping fee will be charged based on type of material.
      - Household waste
      - Treated lumber
  - b) C&D Material cannot be delivered to a DOC.
    - 1) Landlord must deliver to C&D landfill.
      - Construction debris (non-treated lumber)
      - Shingles
      - Yard waste (vegetative only)
      - Land clearing
      - Concrete & Asphalt
      - Furniture
    - 2) Landlord or contract hauler must have Aiken County landfill permit.